

1. Products covered by this document:

This document covers all Starmark Bend-E Branch toys.

2. Relevant uses identified for these products:

These toys are intended for retrieval use by dogs. Dogs should remain under supervision while using these products.

3. Uses advised against for these products:

These products are not recommended for unsupervised chewing use.

4. Distributor name and address:

Manufacturer:
Starmark Pet Products, Inc.
200 County Road 197
Hutto, Texas 78634, USA
Phone: +1-512-759-2275
Email: info@starmarkacademy.com

European responsible importer:
Starmark Inc.
Osterkamp 11
32457 Porta Westfalica, NRW Germany
Phone: +49 5731 98 200-0
Email: info@portapet.de

5. Material:

Bend-E Branch toys are made of natural rubber and non-toxic.

6. Characteristics:

6.1 Scent:

Unscented.

6.2 Color:

Bend-E Branch	Red with black swirls
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6.3 Sizes:

Large	8 inch long
Small	5.75 inch long

7. Functionality:

Bend-E Branch toys are designed to help keep dogs fit physically and mentally through interactive play. These toys are designed to be played with under supervision. They are made from durable natural rubber that is soft and safe for teeth and gums. Grunting and croaking sounds are produced when toys are bent and shaken to entice play.

8. Available products:



9. Traceability:

All Starmark Bend-E Branch toys are sold in Starmark packaging. Our warehouse practices FIFO (first in/first out) to ensure proper inventory rotation. Packaging lists both US and EU contact information for consumer inquiries.

10. Identification of potential hazards:

Danger	Description	Examples of risk situations
Fragmentation	Pieces of toy may be chewed off.	Fragments may be ingested or pose a choking hazard.
Choking	Small pieces may pose choking hazard.	Small pieces that are chewed off may pose choking hazard.
Inappropriate size	Selecting a toy that is too small for dog.	Toy may be destroyed or swallowed by dog if too small.
Misuse	Leaving toy unattended with children.	Product may pose choking hazard to children.

11. Risk assessment:

Evaluation matrix:

- Probability: Low, Medium, High
- Impact: Low, Medium, High
- Total Risk: Low, Medium, High

Danger	Probability	Impact	Total Risk	Comments
Fragmentation	Medium	High	Low	Starmark uses durable natural rubber to reduce the likelihood of fragmentation during normal retrieval use.
Choking	Medium	High	Medium	Pieces may be chewed off if left unattended with dog and pose a choking hazard. Toys are not recommended for chewing or unsupervised use.
Inappropriate size	Medium	High	Low	Product sizes are listed on packaging to help guide consumers.
Misuse	Low	High	Low	Products are clearly marked for use by dogs.

12. Mitigation measures:

12.1 Safe material

Starmark Bend-E Branch toys are made from natural rubber that is non-toxic. Material is free of vinyl, latex, and phthalates.

12.2 Durable and functional design

Starmark Bend-E Branch toys are made of a durable material to withstand prolonged and repeated retrieval usage.

12.3 Labeling and information

Usage information, as well as product warning is included on packaging and online.

12.4 Compliance testing

Both mechanical and live testing is conducted on all toy prototypes prior to launch for safety and durability.

12.5 Risk monitoring and management

Defective products that do not meet quality standards are culled during the manufacture process.

13. Labeling and usage tips

For retrieval use.

With all chew products, pets should be supervised as no product is completely indestructible. Pieces smaller than the mouth may present a choking hazard.

Hand wash recommended.

Prolonged exposure to sun or heat may cause shrinkage or warping of product.

Additional product information available at www.starmarkacademy.com.