

### 1. Products covered by this document:

This document covers all Starmark Everlasting Treat toys, including Everlasting Treat Ball, Everlasting Treat Bento Ball, Everlasting Treat Fire Plug, Everlasting Treat Groovy Ball, and Everlasting Treat Wheeler.

### 2. Relevant uses identified for these products:

These toys are intended for chewing entertainment for small, medium, and large dogs. Dogs should remain under supervision while chewing until safe habits are established. It is recommended that size guidelines as listed on packaging are followed for pet safety. If dog is known to be a stronger chewer, selecting a larger size is recommended.

### 3. Uses advised against for these products:

Dogs should not use these products unsupervised until safe chewing habits are established. It is not recommended to select a smaller sized toy than listed in on-package sizing guidelines.

### 4. Distributor name and address:

Manufacturer:  
Starmark Pet Products, Inc.  
200 County Road 197  
Hutto, Texas 78634, USA  
Phone: +1-512-759-2275  
Email: [info@starmarkacademy.com](mailto:info@starmarkacademy.com)

European responsible importer:  
Starmark Inc.  
Osterkamp 11  
32457 Porta Westfalica, NRW Germany  
Phone: +49 5731 98 200-0  
Email: [info@portapet.de](mailto:info@portapet.de)

### 5. Material:

Everlasting Treat toys are made of a custom-blended thermoplastic elastomer material that is non-toxic and free of latex, vinyl, and phthalates.

### 6. Characteristics:

#### 6.1 Scent:

Vanilla scented.

#### 6.2 Color:

Everlasting Treat Ball	Blue
Everlasting Treat Bento Ball	Orange
Everlasting Treat Fire Plug	Red
Everlasting Treat Groovy Ball	Purple
Everlasting Treat Wheeler	Black

#### 6.3 Sizes:

Varies by product type.

### 7. Functionality:

Everlasting Treat toys are designed to engage dogs physically and mentally with a chewing challenge to help prevent destructive boredom behaviors. These toys can be refilled with Everlasting Treats, as well as have small treats or kibble stuffed or frozen into the inner cavities. They are made of a durable tear and puncture resistant material that is also soft and safe in the mouth.

### 8. Available products:



### 9. Traceability:

All Starmark Everlasting Treat toys are sold in Starmark packaging, which is marked with both an expiry date and lot code on packaging for product batch traceability. Our warehouse practices FIFO (first in/first out) to ensure proper inventory rotation. Packaging lists both US and EU contact information for consumer inquiries.

### 10. Identification of potential hazards:

Danger	Description	Examples of risk situations
Fragmentation	Pieces of toy may be chewed off.	Fragments may be ingested or pose a choking hazard.
Choking	Treat is removed from toy.	Whole treat or pieces of treat may pose a choking hazard.
Inappropriate size	Selecting a toy that is too small for dog.	Toy may be destroyed or swallowed by dog if too small.
Misuse	Leaving toy unattended with children.	Product may pose choking hazard to children.

### 11. Risk assessment:

#### Evaluation matrix:

- Probability: Low, Medium, High
- Impact: Low, Medium, High
- Total Risk: Low, Medium, High

Danger	Probability	Impact	Total Risk	Comments
Fragmentation	Medium	High	Low	Starmark uses a custom-blend of TPE that is puncture and tear resistant for durability and reduce the likelihood of fragmentation.
Choking	Medium	High	Medium	Treats may become dislodged more easily as dogs become familiar with toys and the addition of saliva. Dogs should be supervised until safe chewing habits are established.
Inappropriate size	Medium	High	Low	Size recommendations are listed on packaging to guide consumers.
Misuse	Low	High	Low	Products are clearly marked for use by dogs.

### 12. Mitigation measures:

#### 12.1 Safe material

Starmark Everlasting Treat toys are made from a custom-blend thermoplastic elastomer material that is non-toxic. Material is free of latex, vinyl, and phthalates.

#### 12.2 Durable and functional design

Starmark Everlasting Treat toys are made of material that is both puncture and tear resistant for durability to withstand prolonged and repeated chewing usage.

#### 12.3 Labeling and information

Product packaging includes expiry dates and lot codes for product tracing. Usage information, as well as product warning is included on packaging and online.

#### 12.4 Compliance testing

Both mechanical and live testing is conducted on all toy prototypes prior to launch for safety and durability. Batch testing on raw treat ingredients is conducted prior to mixing to ensure safety.

#### 12.5 Risk monitoring and management

Defective products that do not meet quality standards are culled during the manufacture process.

### 13. Labeling and usage tips

Refill with Starmark Everlasting Treats. Stuff or freeze small treats or kibble into center cavity of toys.

Treats for supplemental or intermittent feeding only.

Store treats in cool, dry place.

Toy floats in water.

With all chew products and treats, pets should be supervised as no product is completely indestructible. Pieces smaller than the mouth may present a choking hazard. When wet, treats may stain fabric and upholstery.

Dishwasher safe or wash by hand between uses.

Additional product information available at [www.starmarkacademy.com](http://www.starmarkacademy.com).