

### 1. Products covered by this document:

This document covers all Starmark Everlasting Treats.

### 2. Relevant uses identified for these products:

These treats are intended for intermittent or supplemental feeding only. They are made for chewing entertainment for small, medium, and large dogs. Dogs should remain under supervision while chewing until safe habits are established. It is recommended that size guidelines as listed on packaging are followed for pet safety. If dog is known to be a stronger chewer, selecting a larger size is recommended.

### 3. Uses advised against for these products:

Dogs should not use these products unsupervised until safe chewing habits are established. It is not recommended to select a smaller sized toy than listed in on-package sizing guidelines.

### 4. Distributor name and address:

Manufacturer:  
Starmark Pet Products, Inc.  
200 County Road 197  
Hutto, Texas 78634, USA  
Phone: +1-512-759-2275  
Email: [info@starmarkacademy.com](mailto:info@starmarkacademy.com)

European responsible importer:  
Starmark Inc.  
Osterkamp 11  
32457 Porta Westfalica, NRW Germany  
Phone: +49 5731 98 200-0  
Email: [info@portapet.de](mailto:info@portapet.de)

### 5. Material:

Everlasting Treats are edible and digestible. Ingredients comprise of Soy Protein Concentrate, Rice Powder, Glycerin, Natural Chicken Flavor (Vegetarian), Garlic Powder, Brewers Dried Yeast, Parsley Powder.

### 6. Characteristics:

#### 6.1 Scent:

Unscented.

#### 6.2 Color:

Everlasting Treats	Brown
--------------------	-------

#### 6.3 Sizes:

Varies.

### 7. Functionality:

Everlasting Treats are designed to engage dogs physically and mentally with a chewing challenge to help prevent destructive boredom behaviors. These treats can be inserted into any Everlasting Treat toy, including Everlasting Treat Ball, Everlasting Treat Bento Ball, Everlasting Treat Fire Plug, Everlasting Treat Groovy Ball, and Everlasting Treat Wheeler. They are made of edible and digestible food ingredients. The hardness is designed to grind down gradually like a natural bone. The chewing action they provide helps to clean the teeth.

### 8. Available products:



### 9. Traceability:

All Starmark Everlasting Treats are sold in Starmark packaging, which is marked with both an expiry date and lot code on packaging for product batch traceability. Our warehouse practices FIFO (first in/first out) to ensure proper inventory rotation. Packaging lists both US and EU contact information for consumer inquiries.

### 10. Identification of potential hazards:

Danger	Description	Examples of risk situations
Fragmentation	Pieces of treat may be chewed off.	Large fragments may be ingested, posing a choking hazard.
Choking	Treat is lodged in throat.	Whole treat may pose a choking hazard if lodged in throat.
Inappropriate size	Selecting a treat that is too small for dog.	Treat may be swallowed by dog if too small.
Misuse	Leaving treat unattended with children.	Product may pose choking hazard to children.

### 11. Risk assessment:

#### Evaluation matrix:

- Probability: Low, Medium, High
- Impact: Low, Medium, High
- Total Risk: Low, Medium, High

Danger	Probability	Impact	Total Risk	Comments
Fragmentation	Medium	High	Medium	Treat hardness mimics that of natural bone, reducing the likelihood of fragmentation.
Choking	Medium	High	Medium	Dogs should be supervised until safe chewing habits are established.
Inappropriate size	Medium	High	Low	Size recommendations are listed on packaging to guide consumers.
Misuse	Low	High	Low	Products are clearly marked for use by dogs.



### 12. Mitigation measures:

#### 12.1 Safe material

Starmark Everlasting Treats are made from only food ingredients without the addition of plastics or polymers.

#### 12.2 Durable and functional design

Starmark Everlasting Treats are a long lasting dental chew that grind down gradually like natural bone.

#### 12.3 Labeling and information

Product packaging includes expiry dates and lot codes for product tracing. Usage information, as well as product warning is included on packaging and online.

#### 12.4 Compliance testing

Both mechanical and live testing is conducted on all treats prior to launch for safety and durability. Batch testing on raw treat ingredients is conducted prior to mixing to ensure safety.

#### 12.5 Risk monitoring and management

Defective products that do not meet quality standards are culled during the manufacture process.

### 13. Labeling and usage tips

Use with any Starmark Everlasting Treat toy.

Treats for supplemental or intermittent feeding only.

Store treats in cool, dry place.

With all chew products and treats, pets should be supervised as no product is completely indestructible. Pieces smaller than the mouth may present a choking hazard. When wet, treats may stain fabric and upholstery.

Additional product information available at [www.starmarkacademy.com](http://www.starmarkacademy.com).