

# Product Information Data Sheet Starmark Chew Ball interactive play Toys

## 1. Products covered by this document:

This document covers all Starmark Chew Ball interactive play toys, including GripCord Chew Balls and Swing 'n Fling Chew Balls.

### 2. Relevant uses identified for these products:

These toys are intended for retrieval use by dogs. Dogs should remain under supervision while using these products.

#### 3. Uses advised against for these products:

These products are not recommended for unsupervised chewing use.

#### 4. Distributor name and address:

Manufacturer: Starmark Pet Products, Inc. 200 County Road 197 Hutto, Texas 78634, USA Phone: +1-512-759-2275 Email: info@starmarkacademy.com European responsible importer: Starmark Inc. Osterkamp 11 32457 Porta Westfalica, NRW Germany Phone: +49 5731 98 200-0 Email: info@portapet.de

## 5. Material:

Chew Ball interactive play toys are made of a custom-blended thermoplastic elastomer material that is non-toxic.

#### 6. Characteristics:

#### 6.1 Scent:

Vanilla scented.

#### 6.2 Color:

GripCord Chew Ball	Green
Swing 'n Fling Chew Ball	Green

#### 6.3 Sizes:

Varies by product type.

## 7. Functionality:

Chew Ball interactive play toys are designed to help keep dogs fit physically and mentally through interactive play. These toys are designed to be played with under supervision. They are made from durable puncture and tear resistant material that is soft and safe for teeth and gums. They also float in water.



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### 8. Available products:





### 9. Traceability:

All Starmark Chew Ball interactive toys are sold in Starmark packaging. Our warehouse practices FIFO (first in/first out) to ensure proper inventory rotation. Packaging lists both US and EU contact information for consumer inquiries.

### 10. Identification of potential hazards:

Danger	Description
Fragmentation	Pieces of toy may be chewed off.
Choking	Small pieces may pose choking hazard.
Inappropriate size	Selecting a toy that is too small for dog.
Misuse	Leaving toy unattended with children.

#### **Examples of risk situations**

Fragments may be ingested or pose a choking hazard. Small pieces that are chewed off may pose choking hazard. Toy may be destroyed or swallowed by dog if too small. Product may pose choking hazard to children.

## 11. Risk assessment:

## **Evaluation matrix:**

- Probability: Low, Medium, High •
- Impact: Low, Medium, High •
- Total Risk: Low, Medium, High •

Danger	Probability	Impact	Total Risk	Comments
Fragmentation	Medium	High	Low	Starmark uses a durable puncture and tear resistant thermoplastic elastomer material to reduce the likelihood of fragmentation during normal retrieval use.
Choking	Medium	High	Medium	Pieces may be chewed off if left unattended with dog and pose a choking hazard. Toys are not recommended for chewing or unsupervised use.
Inappropriate size	Medium	High	Low	Product sizes are listed on packaging to help guide consumers.
Misuse	Low	High	Low	Products are clearly marked for use by dogs.



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## 12. Mitigation measures:

# 12.1 Safe material

Starmark Chew Ball interactive play toys are made from a custom-blend thermoplastic elastomer material that is and non-toxic. Material is free of latex, vinyl, and phthalates.

# 12.2 Durable and functional design

Starmark Chew Ball interactive play toys are made of a durable material to withstand prolonged and repeated retrieval usage.

# 12.3 Labeling and information

Usage information, as well as product warning is included on packaging and online.

# 12.4 Compliance testing

Both mechanical and live testing is conducted on all toy prototypes prior to launch for safety and durability.

# 12.5 Risk monitoring and management

Defective products that do not meet quality standards are culled during the manufacture process.

# 13. Labeling and usage tips

For retrieval use.

Toys float in water.

With all chew products, pets should be supervised as no product is completely indestructible. Pieces smaller than the mouth may present a choking hazard.

Dishwasher safe or wash by hand.

Prolonged exposure to sun or heat may cause shrinkage or warping of product.

Additional product information available at www.starmarkacademy.com.